



# Neyland Yacht Haven



## Spring 2010 Newsletter

### WIRELESS INTERNET

If you wish to use a computer within the marina and take advantage of the free Wi-Fi service provided by Spectrum please call by the office to be issued with your unique users code voucher. Apologies for the service being a little patchy in some parts of the upper basin, the providers, Spectrum, will be returning to site to improve the service.

### GATE CODE

We plan to change the security code for the marina site on or around the first of each month (unless there is a security breach when it will be changed immediately) so if you haven't received your complimentary electronic fob for the gates please come to the office to collect one. If you have had one - remember to keep it with you when on site to avoid being inconvenienced.



### TRANSEUROPE MARINAS SCHEME

We have already received several visiting vessels through the TransEurope Scheme, should you wish to visit participating marinas, membership cards are available from the office to take with you on your travels.



### A GLORIOUS START TO THE 2010 SEASON!

Weather for the 2010 season so far has been fantastic, with temperatures in Pembrokeshire soaring, and winds being much lighter following the winter! Lets hope the weather keeps on improving, and we get the scorching summer that we all deserve.



### SITE MAINTENANCE & IMPROVEMENTS

The upper basin refuse compound refurbishment has now been completed. Further planned maintenance work will be underway during the season such as line marking in all car parks, the lower basin gents toilet cubicle improvements, upper basin shower controls, replacement of water stanchions in the upper basin, additional shore power points along with more trolleys ordered and an iron for the laundry! We are also installing suggestion boxes in the upper basin and lower basin foyers

### REFER-A-FRIEND

Refer-a-Friend forms are available at the marina office - remember both parties will receive £100 credit towards berthing or marina services upon recommendation of a new annual berthholder to Neyland Yacht Haven.



### QUESTIONNAIRE FEEDBACK

131 residents (out of 408) completed the questionnaire with car-parking, lack of trolleys, too many people knowing the access code, dog fouling and dirty cill posts being amongst the concerns—we are trying to address all of these issues—dog owners please help!! Isca Siliurium won the lunch for two at The Bar.



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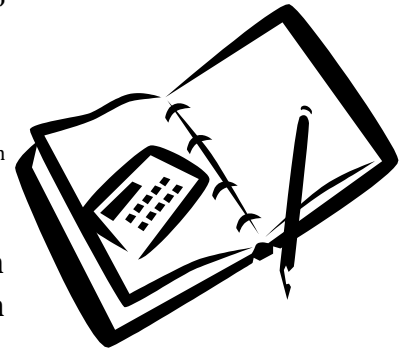
### FENDERING

We have two types of pontoon fendering now on display in the marina office – if you would like a quote (with free fitting) for your berth, just ask one of the Havenmasters.

### DATES FOR YOUR DIARY ...

- Bertholders Party – Saturday 10<sup>th</sup> July 2010 – 7.30 pm – Live music, hot food - £10/ticket
- Boat Jumble – Sunday 11<sup>th</sup> July 10 am
- RNLI safety awareness and lifejacket clinic at the marina on the 7<sup>th</sup> August.

The Party is to be held at the end of SeaFair Haven Week which runs from the 3<sup>rd</sup> to the 10<sup>th</sup> July – see their website for details of events in the Haven when the waterway is visited by traditional sail and power boats.



### NEWSLETTER

This will be the final newsletter to be sent out in the post, we plan to send future ones by e-mail along with notification of the code changes on the gates. With this in mind could you please let us have your current e-mail addresses if you have not already done so. A new Neyland Yacht Haven website is currently under development.

### THANK YOU

With best wishes for a sunny summer and hope to see you all at the Bertholders party!

*James, Dennis, Adrian, Rachel, Louis, Rob and Aden*

