

## Guide to berth holders at Troon Yacht Haven

For the latest guidance and information, please visit [www.yachthavens.com/TroonSafeBoating](http://www.yachthavens.com/TroonSafeBoating)

In the context of the Scottish government's COVID-19 Recovery Strategy and associated documents it has been confirmed that the re-opening of marinas for leisure boating customers is now **permissible**, subject to the strict compliance to social distancing and hygiene guidelines provided by government.

All activity should be consistent with the Scottish government guidance regarding health, social distancing and hygiene.

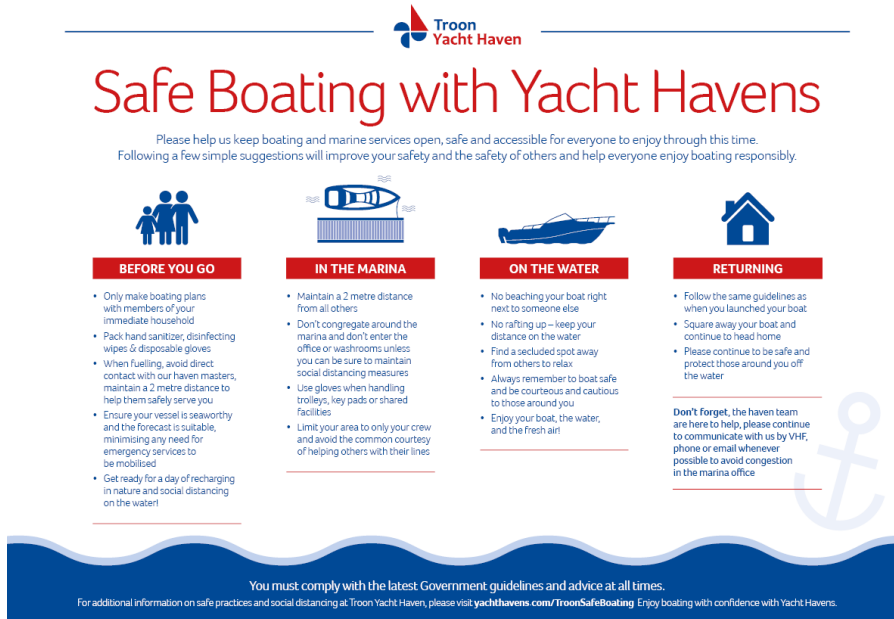
That means that participants and others can maintain a safe two metre distance, that good hygiene practices are in place, that equipment is disinfected regularly, and that it is clear that anyone who is symptomatic or suspects they have been exposed to the virus does not take part and remains at home.

You are currently advised to stay local to your primary residence to undertake leisure activities. Furthermore, you cannot stay overnight at a holiday home or second home which applies to boats also. This means that for now boating is limited to day trips where you can return to the marina and then home afterwards.

We would therefore urge local berth holders to consider the following before they plan a day trip to their boat:

- Plan ahead – ensure the safety of those around you and try to avoid areas that may attract lots of people.
- Only use your boat if you can apply social distancing at all times, including when mooring your vessel to leave a safe distance from others.
- Travel with members of your household only, if no one in the group is displaying COVID-19 symptoms.
- You may only meet one person outside your household if you apply social distancing.
- Be aware of the impact on emergency services if you were to get into difficulties. Think about what action you will take if your boat breaks down – recovery services may be operating limited services.
- Apply all normal sensible safety precautions and always wear a life jacket when on deck and use a kill cord if required.
- Be caring and considerate of local residents who may be nervous about the risks of increased numbers of people in the area.

## Marina specific guidelines



The poster features the Troon Yacht Haven logo at the top center. Below it is the title 'Safe Boating with Yacht Havens' in a large, red, serif font. A subtitle reads: 'Please help us keep boating and marine services open, safe and accessible for everyone to enjoy through this time. Following a few simple suggestions will improve your safety and the safety of others and help everyone enjoy boating responsibly.' The poster is divided into four columns, each with an icon and a title: 1. 'BEFORE YOU GO' with a family icon, listing guidelines for household members, sanitization, vessel suitability, and emergency readiness. 2. 'IN THE MARINA' with a boat icon, listing social distancing, no congregating, glove use, and limiting crew. 3. 'ON THE WATER' with a boat icon, listing no beaching, no rafting up, finding secluded spots, and enjoying the water. 4. 'RETURNING' with a house icon, listing following guidelines, squaring away the boat, and staying safe. A large anchor icon is on the right side. At the bottom, a blue banner contains the text: 'You must comply with the latest Government guidelines and advice at all times. For additional information on safe practices and social distancing at Troon Yacht Haven, please visit [yachthavens.com/TroonSafeBoating](https://yachthavens.com/TroonSafeBoating). Enjoy boating with confidence with Yacht Havens.'

**Troon Yacht Haven**

# Safe Boating with Yacht Havens

Please help us keep boating and marine services open, safe and accessible for everyone to enjoy through this time. Following a few simple suggestions will improve your safety and the safety of others and help everyone enjoy boating responsibly.

### BEFORE YOU GO

- Only make boating plans with members of your immediate household
- Pack hand sanitizer, disinfecting wipes & disposable gloves
- When fuelling, avoid direct contact with our haven masters, maintain a 2 metre distance to help them safely serve you
- Ensure your vessel is seaworthy and the forecast is suitable, minimising any need for emergency services to be mobilised
- Get ready for a day of recharging in nature and social distancing on the water!

### IN THE MARINA

- Maintain a 2 metre distance from all others
- Don't congregate around the marina and don't enter the office or washrooms unless you can be sure to maintain social distancing measures
- Use gloves when handling trolleys, key pads or shared facilities
- Limit your area to only your crew and avoid the common courtesy of helping others with their lines

### ON THE WATER

- No beaching your boat right next to someone else
- No rafting up – keep your distance on the water
- Find a secluded spot away from others to relax
- Always remember to boat safe and be courteous and cautious to those around you
- Enjoy your boat, the water, and the fresh air!

### RETURNING

- Follow the same guidelines as when you launched your boat
- Square away your boat and continue to head home
- Please continue to be safe and protect those around you off the water

**Don't forget, the haven team are here to help, please continue to communicate with us by VHF, phone or email whenever possible to avoid congestion in the marina office**

You must comply with the latest Government guidelines and advice at all times.  
For additional information on safe practices and social distancing at Troon Yacht Haven, please visit [yachthavens.com/TroonSafeBoating](https://yachthavens.com/TroonSafeBoating). Enjoy boating with confidence with Yacht Havens.

### [Download our Safe Boating with Yacht Havens handy poster](#)

You are respectfully asked to move freely through the marina from your vehicle to your boat and away from the marina to enjoy your day out on the water as quickly as possible. Please do not linger and be aware of the governments rules about groups of people and being with people not in your household. Your travel to the boat is for exercise and sport, it is not for hospitality and leisure.

Our Marina Reception is closed to the public but we are on duty 24 hours a day so please call us on 01292 315553 should you require any assistance.

The toilet facilities, laundry, and Berth Holder lounge are open, please use your keyfob rather than the keypad to gain access.

Do not raft up on the fuel dock or while waiting for fuel. We expect a high demand for fuel so please get in touch by phone or VHF CH80 to check if the fuel dock is clear before making your approach.

You can meet one other person from outside your household if you are outdoors at the marina. Public gatherings of more than 2 people from different households are prohibited in law. At all times, you should continue to observe social distancing guidelines when you are outside your home, including ensuring you are 2 metres away from anyone outside your household. You cannot invite friends or family outside of your household onto your boat.

On the pontoons you must maintain a 2m gap between people not in your party. Please give priority to those exiting the pontoons by moving aside along one of the fingers to maintain a 2m gap.

Pack hand sanitizer, disinfectant wipes and disposable gloves. Please use appropriately when touching shared facilities such as trolley handles.

Please don't congregate on pontoons or around the marina and do not enter the laundry or washroom facilities unless you can be sure to maintain social distancing measures.

We will continue to maintain our high standard of cleanliness in all facilities but we cannot guarantee they will be COVID-19 virus free so please use with extreme caution and only at your own risk.

**Please continue to stay alert and follow all the advice from the government and from our Haven Team on-site.**

**As with all of the measures above, we're asking our customers to be patient, and to respect all social distancing guidance and the ways in which our marina team need to respond to the individual challenges.**

**As you know the team have been looking after the marina and all the boats throughout this crisis and we are extremely proud of how they have performed. We respectfully ask for your patience, understanding and above all adherence to the rules to avoid a further lockdown. Please show them your support as we adjust to our 'new normal'.**

Tel: 01292 315553

Email: [troon@yachthavens.com](mailto:troon@yachthavens.com)

Troon Yacht Haven, The Harbour, Troon, Ayrshire, K10 6DJ

